

ADDRESSING THE BARRIERS THROUGH TRAINING

Professional Development Ideas for Adult Trainers

The Trainers develop a very strong rapport with the learners and often the student feels quite comfortable to identify and discuss their issues with the trainers.

It is very important for the trainer to feel equipped on other social support that can be made available to the students.

The range of professional development topics identified include:

Family Violence

Definition of violence, getting clients to recognize the issue, how can trainers support the clients? What other organizations can support the clients during the crisis and long term?

Mental Health

Supporting clients and working around their needs and well being

Homelessness

Understanding issues of Homelessness. What services are there to support clients who are homeless?

Working with clients who have **drug and alcohol** problems

Gender Equity Training

Legal System

How does the law support the clients and what services are there for clients to access

Simple conversations and intake process.

How best can we gather information from our clients about their issues without being too intrusive and judgmental

Cross Cultural training

Importance of working with diverse communities

Training Strategies

Working with clients who may have multiple barriers in a classroom

Addressing financial support

Role of Centrelink and how clients can be supported