

CCS Fee Information Sheet

What fees should be paid?

Fees will be charged for CCS as follows and are subject to change in line with contractual obligations and industry parity. Service Users will be advised in writing of any changes.

Information and Referral	Fee (GST Inc)	Concession	Party Responsible to Pay
Information and referral	Free	Free	N/A
Assessment and intake	Free	Free	N/A
Change Over	\$10.00	\$5.00	Both parties each time service is used
Supervised Visit	\$15.00	\$10.00	Both parties each time service is used
Supervised Visit Court Report requested by solicitor	\$480.00	\$250.00	Party requesting the report
Facilitated Change Over Court Report requested by solicitor	\$480.00	\$250.00	Party requesting the report
Letter	\$82.50	\$50.00	Party requesting the letter
Subpoenaed documents	\$280.00	\$140.00	Party requesting the documentation for subpoena
Court appearance by a commUnity+ employee*	\$1,400.00 per day	Concession unavailable	Party initiating the subpoena to give evidence
On-Call Court appearance by a commUnity+ employee regardless of attendance*	\$800.00	Concession unavailable	Party initiating the subpoena to give evidence

When should fees be paid?

Fees for Change Overs and Supervised Visits should be paid on the day the service is provided, prior to the Change Over or Supervised Visit taking place. Fees may also be paid for multiple Change Overs or Supervised Visits in advance.

Fees for Court Reports will be invoiced at the time of the request and payment must be received by **commUnity+** before the report can be provided.

What if I am experiencing financial hardship?

commUnity+ is committed to providing affordable services to clients and, in exceptional circumstances of financial hardship, fees can be reduced or waived. Discuss your situation with your social worker to see if you are eligible.