



# Improved Service Delivery for Disengaged Young People

Integrated Service Delivery Forum

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**Damir Lendich**

Youth Services Co-ordinator

**#WEAREBRIMBANK**

# Improved Service Delivery for Disengaged Young People

## Keeping disengaged young people at the centre of services

### Brimbank Youth Services

- Learnings from Outreach
- Specialist service partners
- Research



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## **LEARNINGS FROM OUTREACH**

- Engaging with YP respectfully in their space
- Gap in service provision
- Providing support (information and supported referral)
- What we learned from young people

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## SPECIALIST SERVICES

- Partnership approach
- One-stop-shop models
- Young people at the centre



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## RESEARCH

- Brimbank Youth Centre Feasibility Study (July 2018)
- Diverse group of 87 young people consulted
- Key findings

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## NEXT STEPS

- Brimbank Youth Centre Feasibility Study
- Collaborative work with Wyndham and Melton Councils
- Development of youth outreach model

